

## Quality Policy

### UNI EN ISO 9001 standard

Atis s.r.l. has decided to establish a Quality Management System in compliance with the requirements expressed by the UNI EN ISO 9001 standard for the following activities: "Design, manufacture, marketing, installation and after-sales assistance of pneumatically operated manipulators"

The Management considers the Quality Policy as the means to lead the company towards the continuous improvement of its performance. It is an integral part of the general strategy of the company, which aims at the economic profitability of the company and therefore its permanence on the market over time, and is based on the following objectives:

- Constantly monitor the degree of customer satisfaction in order to improve the perceived quality;
- Implement process monitoring, continuous improvement of the QMS and reduction of inefficiencies in the organizational and technical management of the company, applying the known statistical techniques, achieving continuous improvement of performance;
- Promote the competence, awareness and participation of staff, keeping up to date with the technological evolution taking place in the sector;
- Ensuring the health and satisfaction of the company's staff and creating a climate of constructive collaboration;
- Evaluate suppliers in order to guarantee the quality of the products purchased and subsequently supplied to the Customer, also establishing through the drafting of the "Supplier Code of Conduct" the principles on which to base the supply collaboration;
- Manage and maintain infrastructure and equipment in a systematic manner;
- Ensure high flows of information within the Organization, in order to promote the dissemination of organizational knowledge and awareness of the methodological system and procedures that characterize the "Quality Management System";
- Consolidate, in the name of ever greater accuracy, the analysis of risks and opportunities, the planning of consequent actions and the evaluation of their effectiveness both with respect to the mitigation of negative effects and the enhancement of positive ones;
- To promote problem solving and preventive activity;
- Consolidate the corporate structure and size;
- Increase market shares through analysis, continuous studies aimed at customer needs;

Further quality objectives will be defined at least annually during the review activity by the Management.

In order to achieve these objectives, the Management undertakes to:

- Activate, maintain and constantly improve a Quality System compliant with the UNI EN ISO 9000 standards;
- Entrust the Quality Manager with full responsibility and authority to ensure compliance with the provisions of the company's Quality System, in full collaboration with the various Area Managers and Representatives;
- Periodically monitor the quality system through the preparation of internal audits, in order to assess compliance with it;
- Ensure that the Quality Policy:
  - is communicated effectively;
  - his understanding is verified;
  - applied at all company levels;
  - is made available to interested parties;
- Meeting customer needs, ensuring compliance with contractual, technical, quality requirements, increasing reliability of the product and service;
- Ensure the application of a Risk Management process that is able to reduce and keep the level of risk low of trials;
- Consolidate customer satisfaction;
- Develop and optimize processes and know-how;
- Develop and analyze processes with the continuous search for new technologies applicable within Atis s.r.l. in order to better plan the processes that allow an application compliant with the principles of the new ISO 9001:2015/AMD standard 01, with a consequent impact on the reduction of consumption and waste (environmental impact);
- Train and develop resources, strengthening the level of competence, professionalism, involvement and motivation of employees by providing staff with the necessary tools so that a sharing process is effective that tends to improve awareness of the role that each person plays and promote ideas for improvement, including consultation and participation of workers and their representatives;
- Promote the cultural growth of the company and the search for the causes of the problems that occur;
- Provide adequate resources (structures, means, plants, equipment, machines and equipment) with an effective investment management;
- Maintain a high level of supplier performance by seeking to foster a partnership of mutual growth;
- Guarantee a safe working environment in application of the safety regulations;
- Ensure that the rights of all parties involved in the SG are respected by virtue of new technologies that appear on the market (IA) and that could affect business choices;
- Use reliable tools to analyze feedback and market trends, optimizing offers and services;

This policy is published on the website of Atis s.r.l. and on the company intranet so that it can be consulted, understood and applied by all personnel and made available to interested parties.

Mezzolombardo (TN), 16 October 2025